

mspnice award

January 31st, 2017

Greetings Managers,

One of your employees, Todd Johnson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Todd for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Todd!



Todd Johnson, MAC Landside Operations; with Phil Burke, MAC Director of Operations

Customer compliment:

I just wanted to leave a nice note for Todd Johnson. He was very friendly and helpful during my visit to the airport yesterday. It was a stressful day and Todd really helped to smooth things out-really made a difference for me. Thanks very much Todd!