

mspnice award

March 31st, 2017

Greetings Managers,

One of your employees, Tom Sederberg, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Tom for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Tom!



Matt Grimm, MAC Manager, CMAA; Tom Sederberg, Volante (OTG);
and Chris Robertson, OTG

Customer compliment:

- ★ We are traveling back to South Dakota from Cozumel and ducked in for a quick bite. The host was friendly and helpful, his name is Tom. The food beat the pants off of anything we had at the 5 star Occidental Cozumel and we were in the Royal level. This is a Great place with great staff and great food. Winner!!!!

*Best Regards,
Mike Grovel*