

mspnice award

May 30th, 2017

Greetings Managers,

One of your employees, Victor Vue, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Victor for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Victor!



Scott Skramstad, MAC Manager, T2 Operations; Victor Vue, Sun Country Airlines; and Dan Foster, MAC Assistant Director, T2 Operations

Customer compliment:

I just wished to share and express my appreciation about an experience my wife Martha and I had with your airline, Sun Country. We boarded a flight from MSP to Harlington, TX. As my wife is disabled I must tell you, all employees of Sun Country were the most polite, considerate and helpful individuals I believe we ever dealt with! Victor was the agent.

What fantastic employees you have. It was very obvious the employees were genuine in their willingness to assist both of us. We left Texas to return via Sun Country to MSP. Once again, the experience was the same, if possible maybe better. Thank you so very much for operating an excellent business, hats off to all your employees and company. We will never hesitate to use Sun Country in the future as needed and will recommend Sun Country Airlines to all we encounter.