

mspnice award

February 7th, 2017

Greetings Managers,

One of your employees, Wesley Welshans, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Wesley for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Wesley!



Nick Maddox, St. Croix Retail, Wesley Welshans, Kiehl's,
and Isabella Rhawie, MAC Manager, CMAA

Customer compliment:

★ Hi Wesley! I was in the Kiehl's store on December 12th and you were extremely helpful! Thanks to your guiding me to the Rosa Arctica (lightweight) my face is looking wonderful! I have been using this for a month and am still amazed at how my skin is looking. In addition to this, you gave me a sample of the Midnight Recovery Oil, after gently scolding me for not washing my face at night. I have taken the leap, and began both washing my face at night, and using the MRO. After a week of this, I'm hooked! This combination is perfect for me. Thank you SO MUCH for your help and guidance! You clearly have an abundance of knowledge of the Kiehl's line and are excited to share it. You have converted me! I hope you have continued success in your shop and have an awesome 2017!

Thanks again!
Kelli Eurich