

# mspnice award

June 30<sup>th</sup>, 2017

Greetings Managers,

One of your employees, Wesley Welshans, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Wesley for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Wesley!



Audrey Johnson and Nick Maddox, St. Croix Airport Retail; Wesley Welshans, Kiehl's; and Isabella Rhawie, MAC Manager, Concessions and Business Development

## Customer compliment:

Having a Keihl's store at MSP Airport on a 2 hour layover is a life saver. Especially with Wesley taking care of you.

#Hydrated ✓