

mspnice award

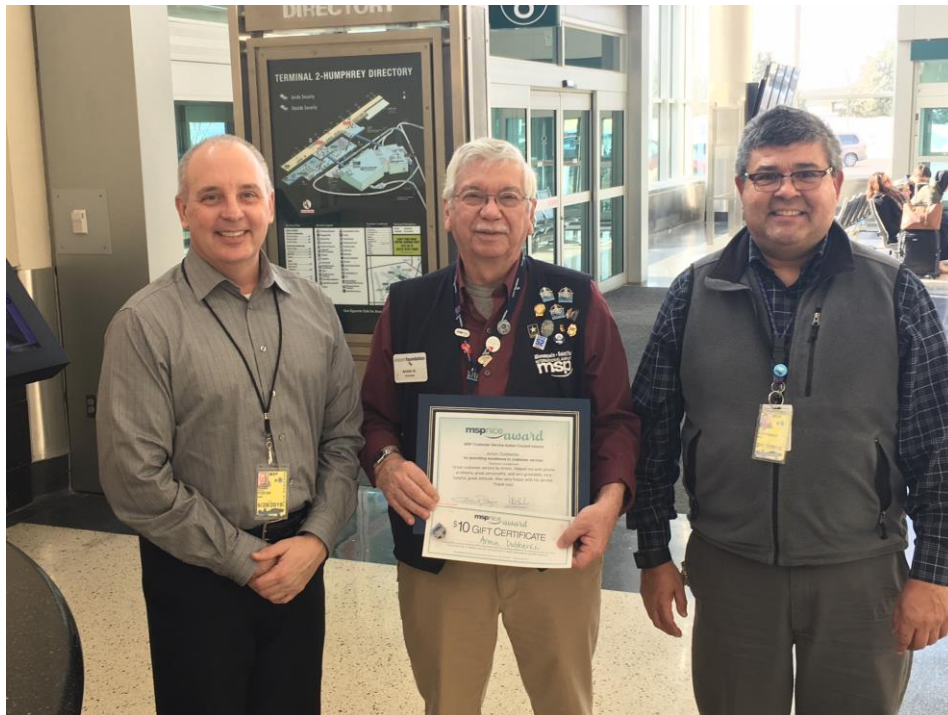
February 15th, 2018

Greetings Managers,

One of your volunteers, Armin Dubberke, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Armin for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Armin!



Dan Foster, MAC T2 Asst. Director; Armin Dubberke, Travelers Assistance;
and Luis Anchondo, MAC Asst. Manager. T2

★ Customer compliment:

Great customer service by Armin. Helped me with phone problems, great personality, and very greetable, very helpful, great attitude. Was very happy with his service. Thank you!