

mspnice award

July 3rd, 2018

Greetings Managers,

One of your volunteers, Barney Barnwell, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Barney for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Barney!



Barney Barnwell, Travelers Assistance; with Julie Jergens, Volunteer Manager, Airport Foundation

Customer compliment:

Barney was unbelievably helpful in helping me navigate the path from Terminal 1 to Terminal 2 in a very fast manner so I could make my Jet Blue Flight. He personally walked me to the security line. I was so impressed that he was so helpful and a volunteer!