

mspnice award

March 21st, 2018

Greetings Managers,

One of your employees, Brigitte Paris, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Brigitte for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Brigitte!



John Shabelski and Brigitte Paris, Caribou Coffee, and Travis Schuckert, MAC Public Affairs and Marketing

Customer compliment:

She was very patient and helpful as I was still flustered from getting through security and gathering my things. I really needed coffee and was in a hurry. The line moved quickly and she was speedy at getting me my coffee and through the line. Thank you for helping my bad morning get better.