

mspnice award

December 5th, 2018

Greetings Managers,

One of your employees, Brigitte Paris, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Brigitte for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Brigitte!



John Shabelski, Caribou Coffee; Katlyn Schenck, MAC; Bianca Kay, Brigitte Paris, and Gwen Gill, Caribou Coffee; Lindsay Scherer and Travis Schuckert, MAC

Customer compliment:

An exceptional example of what great customer service should look like. She was helping all over the place. I was running late for my flight and she made my cappuccino for me right away. I almost just settled for a coffee. All the employees were fast and friendly. Great job Caribou!