

mspnice award

October 26th, 2018

Greetings Managers,

One of your employees, Cooper Dean, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Cooper for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Cooper!



Kevin Griffin, MAC Manager T2 Operations; Cooper Dean and Van Brom, Southwest Airlines; and Dan Foster, MAC Assistant Director, T2 Operations

Customer compliment:

Hey Southwest Airlines- your employee Cooper Dean at MSP Gate H13 is a ROCK STAR! He's making it possible for me to get home to my family sooner.

Thank you!!

#givethatmanaraise #CustomerExperience

#winning