

mspnice award

April 9th, 2018

Greetings Managers,

One of your employees, Dezzarae McWright, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Dezzarae for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Dezzarae!



Isabella Rhawie, MAC Manager, CMAA, Dezzarae McWright, Ilaria Salciccia, and Casely Vang, Dufry-Duty Free

Customer compliment:

I just wanted to leave you a note about your exceptional employee, Dezzarae. She was friendly, smiley, and took her time informing me about the different beauty products as well as taking time answering my questions. She genuinely cares about me, as her customer, and left a lasting impression. Next time I come back, I hope she is working!

Thank you!

Jennie Schurman