

mspnice award

November 8th, 2018

Greetings Managers,

One of your employees, Galina Korinek, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Galina for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Galina!



Nick Maddox, St. Croix Airport Retail; Galina Korinek, Kiehl's; and Isabella Rhawie, MAC Manager, CMAA

Customer compliment:

A few hours ago I visited Kiehl's store at the Airport. Want to give a huge shout out to Galina and Richard for the help they provided. They made my shopping there nice and easy. It's great that you have such positive and professional assistants!!