

mspnice award

March 26th, 2018

Greetings Managers,

One of your employees, Galina Korinek, was recently awarded with two MSP Nice Awards. The MSP Customer Service Action Council (CSAC) is proud to recognize Galina for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Galina!



Nick Maddox, St. Croix Retail; Isabella Rhawie, MAC; Tishawna Robinson, Galina Korinek, Glenda Tejada, Audrey Johnson, and Harley Hutchinson, St. Croix Retail

Customer compliment:

I write to let you know that I was very impressed with Galina, the saleswoman at the Kiehl's store in the MN airport. Very knowledgeable, down to earth and helpful. I had no idea that someone so experienced in skin care and so professional would be in an unassuming shop versus a fancy make up counter. What a pleasant surprise.

I look forward to visiting this shop in the future.

Regards, Lisa Rosano

I had the opportunity to travel through MSP and visit Kiehl's a couple months ago when Galina helped me develop a holistic plan for my skincare. Her time and attention to understand and help me was beyond any experience I have ever had. I am a big fan of Kiehl's but Galina just went above and beyond to help me and I have already seen the benefits on my skin. I had the opportunity to stop by yesterday and again Galina gave me even more tips and product recommendations. She is just a skin guru and I am so thankful for her time and help.

Sincerely, Gina