

mspnice award

November 27th, 2018

Greetings Managers,

One of your employees, Glen Brown, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Glen for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Glen!



Phil Burke, MAC Director of Operations; Glen Brown & James Webb, G2 Secured Staff

Customer compliment:

Glen Brown provided excellent service all the way to our gate. He did everything in a very friendly manner. We so appreciated his service.