

mspnice award

December 20th, 2018

Greetings Managers,

One of your employees, Glen Brown, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Glen for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Glen!



Brenda Yearley and Glen Brown, G2 Secure Staff; and Phil Burke, MAC VP of Customer Experience

Customer compliment:

What a pleasant experience having Glen Brown assist me with my 92 year old mother. He treated us like royalty! I cannot say how grateful I am. He made a somewhat stressful situation into a walk in the park. Very valuable employed. Awesome person!