

mspnice award

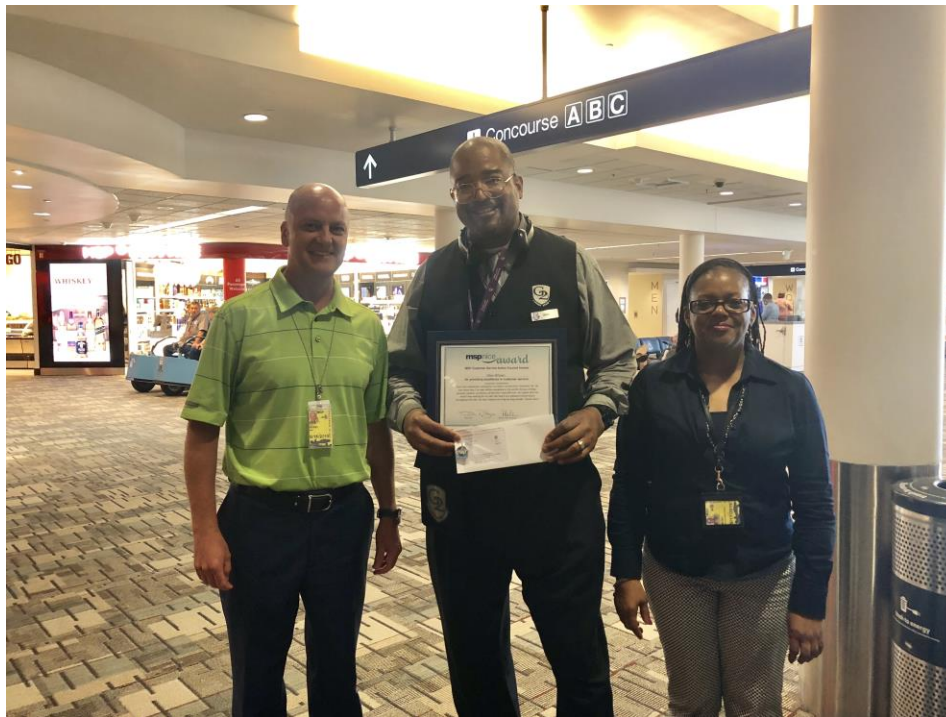
June 12th, 2017

Greetings Managers,

One of your employees, Glen Brown, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Glen for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Glen!



Phil Burke, MAC Director of Operations; Glen Brown and Valena BoBo, G2 Secure Staff

Customer compliment:

Glen had a wheelchair waiting for me when I arrived from Charlotte, NC. He was more than I've seen before anywhere in the world. He was smiling, pleasant, patient, courteous, all the time I was with him. He stayed with me while I was waiting for my ride. We had a very pleasant conversation throughout the ride. He even helped me bring my bag outside. Thanks Glen!