

mspnice award

January 12th, 2018

Greetings Managers,

One of your employees, Glenda Tejada, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Glenda for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Glenda!



Audrey Johnson, Glenda Tejada, St. Croix Retail; Isabella Rhawie, MAC; Wesley Welshans, Raven Ousely- Brown, Lauren Roberts & Nick Maddox, St. Croix Retail

Customer compliment:

I wanted to let you know that I was traveling and was in Minneapolis for business. On the way home I had some spare time in the airport and had a chance to shop at your one of your airport stores.

It is a great store and I purchased quite a few items. The person who helped me select them was super helpful and shipped them to my home (as I had no spare room in my carry on luggage). Glenda T. was wonderful and I would shop at your store and work with her in a minute again.

Best wishes, Laura B. Cardinal