

mspnice award

October 1st, 2018

Greetings Managers,

One of your volunteers, Joe Levens, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Joe for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Joe!



Joe Levens, Travelers Assistance; with Jane Zaspel, Travelers Assistance Shift Volunteer

Customer compliment:

Joe at the information desk was incredibly kind and helpful. My friend is in a wheelchair and I needed help to get to Terminal 2. He offered to go himself to help me. Excellent.