

mspnice award

March 21st, 2018

Greetings Managers,

One of your employees, Joey Chareunrath, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Joey for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Joey!



Isabella Rhawie, MAC CMAA; Joey Chareunrath, Ilaria Salciccia, Andrew Penkert, and Jasmine Vongsavanh, Dufry-Duty Free

Customer compliment:

I am a Delta flight attendant, and I was passing through MSP airport last Sunday, March 4. I wanted to buy a Mac brush, so I went in the Duty Free store. I was greeted by Joey. He was wonderful. I bought a brush, and he even cleaned my old Mac brush. What a delightful experience!

Thank you, Joey.

Sarah Guthrie