

mspnice award

July 13th, 2018

Greetings Managers,

One of your employees, John Gubash, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize John for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats John!



John Gubash, MAC Landside Operations; and Roy Fuhrmann, MAC COO

Customer compliment:

louieanderson Yay! I got my Favorite Jacket Back!!! Thanks [@mspairport](#) Lost & Found with the help of **Mr. John Gubash** who went above & beyond to get it to me in time for my [@latenightseth](#) with [@sethmeyers](#) Monday
My Home Town come through [@thetwincities](#)

