

mspnice award

March 21st, 2018

Greetings Managers,

One of your employees, Judith Brant, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Judith for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Judith!



Judith Brant, Travelers Assistance Shift Supervisor, and Katlyn Kaiser, MAC Operations

Customer compliment:

Judith Brant was very outgoing and kind. She went out of her way to help me with the debacle I had with my airline. When the airline didn't care what happened to me, she did! Very good employee.