

mspnice award

June 20th, 2018

Greetings Managers,

One of your employees, Judith Brant, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Judith for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Judith!



Judith Brant and Jeff Prauer, Shift Supervisors- Travelers Assistance

Customer compliment:

★ May 6th 2018, I was on my way to rental cars, when I tripped and fell backward on the ascending escalator. My head was below my feet as the stairs continued up. A volunteer named Judith, paramedics, and the airport police assisted with helping me with my injuries and the continuation of my trip.