

mspnice award

August 16th, 2018

Greetings Managers,

One of your employees, Justin Hughes, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Justin for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Justin!



Isabella Rhawie, MAC Manager, CMAA; Nick Maddox, St. Croix Airport Retail;
and Justin Hughes, Lolli & Pops

Customer compliment:

I just had the best experience at Lolli and Pops on my return journey! Justin is the perfect person to have as the face of such a unique store; he was very knowledgeable and passionate about finding the right things for me to take to my family. It was so refreshing to see someone so down-to-earth and customer focused in such a huge place where everyone feels like just a number. I can't wait for my next trip to stop in again! Thank you to Justin for making my day!