

mspnice award

April 6th, 2018

Greetings Managers,

One of your employees, Karl Anderson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Karl for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Karl!



Isabella Rhawie, MAC Manager, CMAA;
with Sunny, Karl, Lisa, Becky and David, Estes Estes Enterprises, Inc.

Customer compliment:

On Saturday, February 24th, I left my Surface tablet on your counter. It had MY LIFE on there. In your goodness you made sure it got to the Information Desk. I had it 2 days later. Thank you!