

mspnice award

June 22nd, 2018

Greetings Managers,

One of your employees, Larry Burgett, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Larry for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Larry!



Bashir Hers, Starr Vann, Larry Burgett and Rik Wenzel, MAC Landside Operations;
with Phil Burke, MAC Director of Operations

Customer compliment:

Larry B was so helpful. I left my phone in a cab and he tracked it down and had it brought back to the airport. Just so helpful and really went out of his way to make my problem, no problem. So cool.

Thank you Larry :)