

mspnice award

July 30th, 2018

Greetings Managers,

One of your employees, Monica Mills, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Monica for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Monica!



Isabella Rhawie, MAC Manager, CMAA; Monica Mills and Alex Kovelan, Lolli & Pops;
and Nick Maddox, St. Croix Airport Retail, Inc.

Customer compliment:

- ★ My husband and I stopped at your shop on 5/5/18 to pick out some treats for family members. We wanted to put a big thank you and shout out towards one of your employees on sales, Monica Mills. I asked her questions and she was very helpful, pleasant and made it a fun time. And the little kids enjoyed the treats! Thanks again!