

mspnice award

January 25th, 2018

Greetings Managers,

One of your volunteers, Nikki Edwards, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Nikki for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Nikki!



Nikki Edwards, Travelers Assistance

Customer compliment:

- ★ Nikki went above and beyond to help me purchase stamps for my US Family Christmas cards before heading home to Vancouver. Her friendliness and creative problem solving is highly appreciated.