

# mspnice award

January 9<sup>th</sup>, 2018

Greetings Managers,

One of your employees, Officer Dick Radintz, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Dick for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Dick!



Officer Dick Radintz, and Sergeant Dave Satre; Airport Police Department

## Customer compliment:

Thank you for your kindness to me and my husband last Wednesday evening, December 29<sup>th</sup> at the airport. You really helped us with a very difficult situation. You are special!

*Ron & Kris Ulbrich*