

mspnice award

June 8th, 2018

Greetings Managers,

One of your employees, Parvin Jaipat, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Parvin for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Parvin!



Isabella Rhawie, MAC Manager, CMAA, Parvin Jaipat & Rachel Smith, Aveda; and John Du-Fry Hudson

Customer compliment:

I wanted to write this message to let you know how fantastic I thought Parvin's customer service was while I was at the Aveda store at the MSP airport. She was very helpful, patient, and kind. Her professionalism and kindness were a great reflection of the quality of staff and service that your store has - I will certainly pass through again and purchase more of the recommendations that Parvin had!

Thank you and please let Parvin know how lovely I thought she was to speak with!

*Best regards,
Lisa Oliveri*