

mspnice award

November 27th, 2018

Greetings Managers,

One of your employees, Simon Haile, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Simon for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Simon!



Phil Burke, MAC Director of Operations; Simon Haile & James Webb, G2 Secured Staff

Customer compliment:

Simon of G2 staff was awesome! My brother was in a wheelchair. He made an exception to meet us at the car rental area. We had made 3 calls before finding Simon. He is a keeper.

Thank you!