

mspnice award

December 18th, 2018

Greetings Managers,

One of your volunteers, Steve Winnick, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Steve for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Steve!



Jeff Prauer, Travelers Assistance Shift Supervisor; and Steve Winnick, Travelers Assistance

Customer compliment:

Steve W. walked to a water fill station and filled my bottle for me as I have a foot problem.