

mspnice award

March 26th, 2018

Greetings Managers,

One of your employees, Tishawna Robinson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Tishawna for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Tishawna!



Nick Maddox, St. Croix Retail; Isabella Rhawie, MAC; Tishawna Robinson, Galina Korinek, Glenda Tejada, Audrey Johnson, and Harley Hutchinson, St. Croix Retail

Customer compliment:

I'd like to pass along to you my praise for your employee Tishawna Robinson. I shopped at your store at the Minneapolis airport yesterday when I had a long wait for my flight. I was warmly greeted by Tishawna. She also took the time to point out new items, the sale area, and let me know she was there to help. I bought a few greeting cards yesterday, and I will return on my next trip through Minneapolis airport... many lovely things to check out. It was such a pleasant experience, thanks to Tishawna.

*Wishing you continued success,
Mary Seasley*