

mspnice award

August 10th, 2018

Greetings Managers,

One of your volunteers, Wendy Hitch, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Wendy for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Wendy!



Wendy Hitch and Getty, Travelers Assistance; with Julie Jergens, Travelers Assistance Volunteer Director

Customer compliment:

Wendy and Getty stopped by to say hello while we waited to get on a flight. How kind and calming they both were. What a wonderful experience in a stressful environment.