

mspnice award

October 4th, 2019

Greetings Managers,

One of your employees, Cooper Dean, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Cooper for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Cooper!



Luis Anchondo, MAC T2 Operations, Mabeth Dorman, Cooper Dean, Jeff Steier, and Bryce Hough, Southwest Airlines

Customer compliment:

I wanted to give a shout out to Cooper working Terminal 2 today. He helped me make a change to my flight with ease. Great customer service.