

mspnice award

June 13, 2019

Greetings Managers,

One of your employees, Cordy Hazel, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Cordy for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Cordy!



Cordy Hazel, TA Volunteer with Jane Zaspel, TA Shift Supervisor

Customer compliment:

This is my first visit to MSP from Houston, Texas. I've heard so much about the Mall of America and didn't know where to catch the train to get there. Cordy H at the information booth was very helpful, even high-lighting on a map the direction to get there.

This will surely not be my last visit!

Diane Traconis