

mspnice award

March 26th, 2019

Greetings Managers,

One of your employees, Danny Givens, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Danny for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Danny!



Danny Givens, DG Express Shoe Shine, with the MAC Commercial Management team

Customer compliment:

Just wanted to submit a kudos to DG Express Shine, especially “The Mayor” at the airport mall location. Their shoe shine is always a good shine and their service is more than friendly. They are always there with energy and a smile and are one of the very few airport shins that appreciate airport employees. Their discount program is much better than most and they do it with enthusiasm and professionalism. It’s been great to have them around!

#MSPNice

*David Hoebelheinrich
First Officer- Delta Air Lines*