

mspnice award

August 22, 2019

Greetings Managers,

One of your employees, Dave Steenson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Dave for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Dave!



Dave Steenson, TA Volunteer with Jeff Prauer, TA Shift Supervisor

Customer compliment:

Dave S & Linda P
Information booth

We made a mistake on our flight time 8:00am?
These two gave us ideas to do until 8:00pm.

Cindy Weinfurter