

# mspnice award

July 16, 2019

Greetings Managers,

One of your employees, Diane Prange and her dog Myshkin, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Diane and Myshkin for their outstanding commitment to customer service at MSP.

Our thanks go out to them on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Diane and Myshkin!



Diane Prange, TA Animal Ambassador with her dog Myshkin, and John Hewitt, TA Shift Supervisor

## Customer compliment:

Thank you for the idea of Pet Me Dogs and it really helps travelers to smile and travel happily.

Myshkin is a nice dog. GREAT IDEA!!!

Amarendhar J