

mspnice award

July 25, 2019

Greetings Managers,

One of your employees, Diante Durand, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Diante for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Diante!



Diante Durand, Lolli and Pop, with Tommy Drake and Isabella Rhawie, Managers of Concessions and Business Development, MAC

Customer compliment:

My name is Antonio Ortiz and I recently visited Lolli and Pop in the Minneapolis airport while on my honeymoon. Diante was the associate that helped my wife and me. His amazing character, enthusiasm, and personability has left a happy and lasting impression on us. He is truly deserving of reward and recognition.

If I can do more to recognize him as an asset to you and your store please let me know.

Sincerely,
Antonio Ortiz