

mspnice award

January 24th, 2019

Greetings Managers,

One of your employees, Glen Brown, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Glen for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Glen!



James Webb, G2 Secure Staff; Glen Brown, G2 Secure Staff;
and Phil Burke, MAC Assistant Director, Customer Experience

Customer compliment:

Glen was very courteous and respectful. He made the process of getting thru security simple and easy. Wish there were more people like him.