

mspnice award

April 25th, 2019

Greetings Managers,

One of your employees, Isabella Rhawie, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Isabella for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Isabella!



Isabella Rhawie, MAC Manager, CMAA, along with the MAC Concessions & Business Development team

Customer compliment:

Isabella at the information center was extremely helpful and assisted our whole team when we couldn't find food today. She gave some of the best service we have received since being in Minneapolis. She was friendly, polite and her smile made us all feel comfortable. We definitely walked away feeling helped. Please thank her from the Perkins team.