

mspnice award

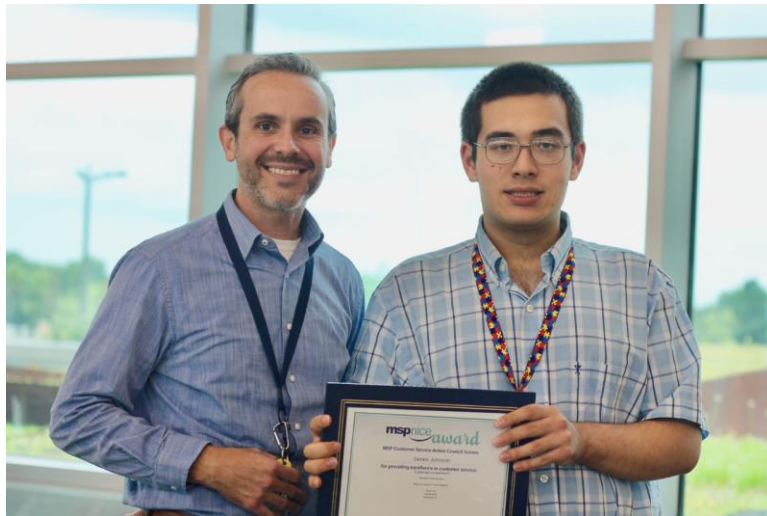
August 22, 2019

Greetings Managers,

One of your employees, James Johnson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize James for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats James!



James Johnson, MSP Airport Foundation Musician

Customer compliment:

Wonderful relaxing piano.

Made our layover in MSP delightful.

Thank You
Judy & Janie
Pensacola, FL