

mspnice award

August 7, 2019

Greetings Managers,

One of your employees, John Williams, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize John for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats John!



John Williams, Car Rental, with Karen Racek, Asst. Manager, Airside Leasing & Tenant Relations and Kenny Weyandt, Area Regional Manager

Customer compliment:

On Saturday 4/27/19, we were greeted and provided a great service by John Williams. I would like to extend my sincere and genuine appreciation to him for his service. He was very knowledgeable, kind, and pleasant.

Please pass my sincere gratitude to John Williams.

Sincerely,
Mohamud Aba.