

mspnice award

August 7, 2019

Greetings Managers,

One of your employees, John Williams, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize John for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats John!



John Williams, Car Rental, with Karen Racek, Asst. Manager, Airside Leasing & Tenant Relations and Kenny Weyandt, Area Regional Manager

Customer compliment:

Hello, I just had service by John Williams at Alamo in Minneapolis-Saint Paul Airport. He was outstanding. He was kind, helpful, considerate, and many other qualities. It was such a nice change from the hustle and bustle of the airport. I would definitely give him a raise.

Thanks,
Diane Davis