

mspnice award

April 4th, 2019

Greetings Managers,

One of your volunteers, Judy Preble, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Judy for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Judy!



Judy Preble, Travelers Assistance; and Jane Zaspel, Travelers Assistance Shift Supervisor

Customer compliment:

Judy and Jim R- Excellent! Went beyond call of duty to find my cell phone and get me on to my plane on time.