

mspnice award

April 4th, 2019

Greetings Managers,

One of your volunteers, Kathi Atha, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Kathi for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Kathi!



Julie Jergens, Travelers Assistance Volunteer Manager; with Kathi Atha & Zoe

Customer compliment:

Kathi Atha was an amazing trainer for my first animal ambassador orientation. Kind, calming and encouraging, she made me feel like my dog and I were making a difference, even though we were only being "checked out". She's a great human ambassador!