

mspnice award

August 7, 2019

Greetings Managers,

One of your employees, Latasha Thompson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Latasha for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Latasha!



Latasha Thompson, Car Rental, with Rental Car Managers

Customer compliment:

Marcus, I want to tell you how much I appreciate the staff at Terminal 1 Alamo. I was proactively greeted by Tasha. I told Tasha my problem and she showed such kindness and helped resolve our car selection needs. She truly went the extra mile to meet our needs and connecting us with Stacy to get it all confirmed.

In my day of stress she was my peace.

Thank you!
Kory Kittle