

mspnice award

August 7, 2019

Greetings Managers,

One of your employees, Latasha Thompson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Latasha for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Latasha!



Latasha Thompson, Car Rental, with Rental Car Managers

Customer compliment:

Just wanted to reach out and compliment Tasha for her help last week with my car rental. We were not able to get the Bluetooth to work so she was very kind and got a car with apple play for me to use.

Thanks again to her for her help.

Beth Ragoowansi