

# mspnice award

June 20, 2019

Greetings Managers,

One of your employees, Linda Ackerly, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Linda for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Linda!



Linda Ackerly, TA Volunteer with Chuck Salloway, TA Shift Supervisor

## Customer compliment:

Linda Ackerly was so helpful. We are National Team China – our charter bus was 3 hours out to take us to our hotel downtown.

Linda found us 4 vans & walked us up to Uber to meet them.

LT