

# mspnice award

May 3<sup>rd</sup>, 2019

Greetings Managers,

One of your volunteers, Linda Hundere-Pegelow, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Linda for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Linda!



Linda Hundere-Pegelow, Travelers Assistance;  
with Jane Zaspel, Travelers Assistance Shift Supervisor

## Customer compliment:

Linda at Information Desk was  
incredibly helpful. Whatever  
you pay her is not enough!